

WE'RE COMMITTED TO THE TRADE



PRODUCTS

- Trade quality products and brands
- Special Orders for non-stocked products
- Top 200 Products in stock , when you need them
- Whole of House Solution = Total House Build

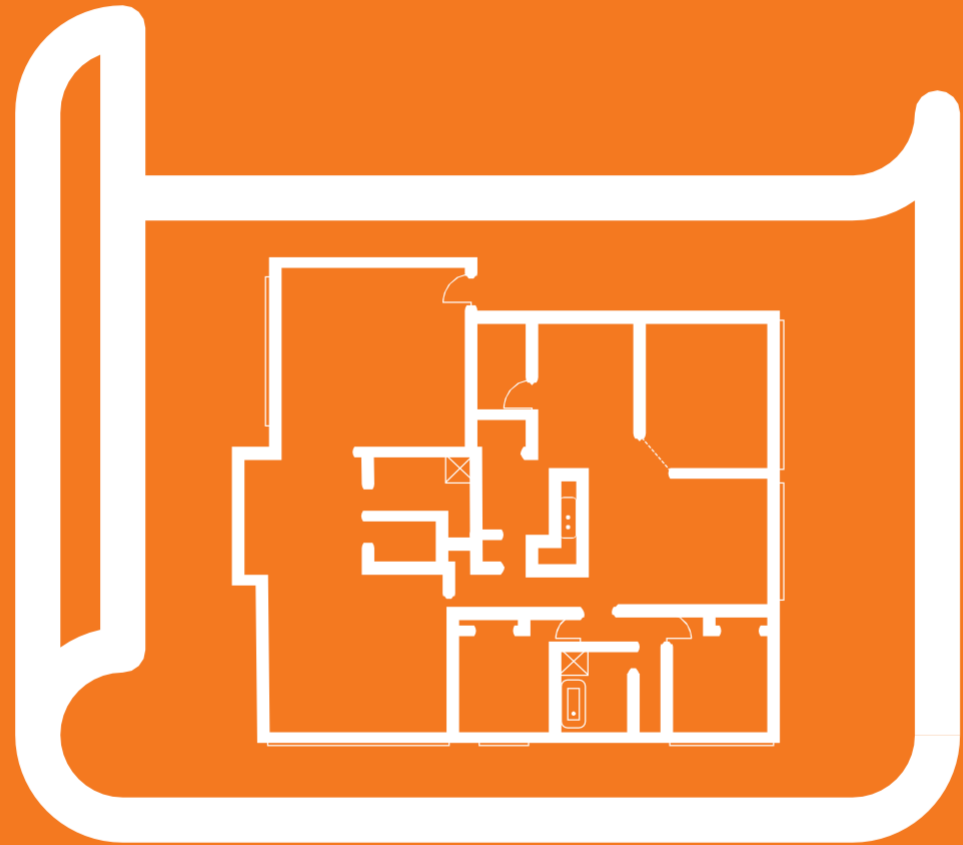
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DELIVERY

- Delivered in full and on time
- Personalised, communicated and GPS tracked delivery service
- Rapid Response Hardware delivery service with Tuber - less than 2hrs from order
- Local Store Operated Fleet and Drivers ~ from start to finish

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QUOTES

- 24 Hr turnaround on stocked items
- Dedicated and Specialised Trade Call Centre for your quoting requirements
- Specialised quoting services available
 - Windows
 - Bathrooms
 - Flooring
 - Kitchens
 - Cladding
 - Laundries
 - Doors
 - Front of Wall Plumbing
 - Garage Doors
 - Appliances

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PEOPLE

- Geelong, Ballarat and Bacchus Marsh based business employing 350 + local people
- Trained, experienced and qualified Trade Team
- Trained Category Specialists - Doors, Flooring, Cladding, Kitchens, Bathrooms etc
- Supporting Local Communities since 1854

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SERVICE

- Committed and Passionate to GREAT customer service everytime
- Multi-site network with 8 convenient locations
- Crane trucks, tippers, flat beds and a rapid delivery service
- 24/7 access to your individual account
- Builder access to meeting rooms and lounges

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DEDICATED

- "Get in, Get out" convenient undercover drive thru
- Professional Trade Sales Team, Trade Service Desks and Trade Call Centre
- 7 Day a week Trade offer
- Design 10 - largest Builder Selection studio in Geelong

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INCENTIVES

- Individually tailored trading accounts
- Trade breakfasts, Trade nights and special Builder events
- Trade on Line
- Trade+ Pass app

MITRE 10
Trade⁺
pass[®]